FOI 004

Dear Member of the public

I am writing in response to your request for information under the Freedom of Information Act 2000, dated 26th January.

You requested information regarding the Office of the Police and Crime Commissioner's use of social media. I will respond to each question in turn.

- 1. Does your organisation have a Facebook Page(s)? If yes, what is/are the url(s) and when were they set up?
 - Yes, https://www.facebook.com/CambsPCC/ the page was set up in May, 2015
- 2. Does your organisation advertise or spend any money on Facebook? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2004?

No

- 3. Does your organisation have a Twitter Account? If yes, what is/are the url(s) and when were they set up
 - Yes, @PCCCambs, the twitter account was set up in 2012
 - 4.Does your organisation advertise or spend any money on Twitter? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2006?

No

- 3. Does your organisation use Google G-Suite services (Google services) or does your organisation rely on google for any services (such as email hosting)? If yes, what are the services, when were they agreed and how much did they cost?

 No
- 4. Does your organisation advertise or spend any money on Google? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since the payments first began?
- 5. Is there an official policy for the use of organisational Facebook or Twitter Accounts (ie how to post, what to use it for and when to delete or preserve records)? If there is a policy (or policies) please may I be provided with them?

Social Media protocol - Nov 2017

The OPCC Communications Team manage a corporate Twitter and Facebook account on behalf of the Police and Crime Commissioner. Any statements, posts or comments issued by the team on these channels are on behalf of the OPCC and are not representative of the views of any individual member of staff. Members of the OPCC team should not use any social media channels to promote their own views and should adhere to the politically restrictive nature of their roles.

We trust that the information provided above meets your needs. However, if you are unhappy with this response, please see the attached 'satisfied with our service' document, which sets out your rights to appeal.

Kind regards

Office of the Police and Crime Commissioner Tel: 0300 333 3456