

CAMBRIDGESHIRE CONSTABULARY AND OPCC ENGAGEMENT STRATEGY

OUR COMMITMENT

We believe you have a vital role to play in helping us 'Create a Safer Cambridgeshire'. We want to provide you with the information, support and opportunities to participate in policing, and provide a reassuring and responsive service. We want you to be involved in shaping how we approach our work and how we deliver our services. We want to enable and empower you to become as active in policing as you want and are able to be. We will listen to, embrace and value your voice and your contribution.

HOW WE WILL ENGAGE

Listen: We will listen and be alert to what matters to you and your community. We want to make it easy for you to contact us so that you can let us know what is important to you so that we can help keep you safe. We will offer a variety of ways for you to communicate with us, whether using technology such as Social Media, email and website updates, or traditional methods such as letters, telephone calls, community publications and face to face meetings. We want to be accessible to all, making sure that even the quietest of voices are heard.

Respond: Having listened, we will respond positively to your concerns. We will work hard to understand how things feel for you by building and developing positive relationships, seeking feedback on how we police locally and using this to better shape our policing services. We will work collaboratively with partners, and other forces to provide value for money in how we respond, being constantly mindful of the impact of our actions on our staff and in the community

Inform: We will provide you with information you need on services, making sure we provide you with explanations and updates in a way that you can understand and access easily. We will take an inclusive approach attuned to the needs of different communities. We will be open and transparent about our decision making and how we work.

Involve: We want to make it as easy for you to get involved in making your communities safer and stronger by working in partnership with us. We will support and empower you to actively contribute to and lead on matters of community safety. We will promote volunteering opportunities for individuals, as well as community group and voluntary organisation involvement.

WHO WE WILL ENGAGE WITH

We will engage with everyone who lives, works and visits Cambridgeshire. This includes our own staff. We will pay particular focus on proactively engaging with children and young people, and our most vulnerable communities. This will include working with rural communities, underrepresented Groups, and other key stakeholders.

Children and Young People: We shall take every opportunity to ensure that through our daily interactions with children and young people we are empowering and enabling their voices to be heard. We will support troubled families, safeguard their needs, and promote good citizenship to help them make positive life decisions.



Underrepresented Groups: We shall be accessible to, and inclusive of, underrepresented groups through the communications we use and the information we share. We shall create a representative workforce which visibly and culturally reflects the communities it serves and improves our understanding of their needs.

Vulnerable Communities: We shall work with all our partners and stakeholder groups because we value their expertise, resources and experience in safeguarding the most vulnerable. We will work together to tackle local community safety concerns, support work to improve community cohesion and integration, and build stronger, safer and more sustainable communities.

Our Staff: We shall commit time and effort in reviewing our internal communication processes to ensure our workforce are fully informed on force issues, providing them with the opportunity to influence how we work day to day. We shall pay particular attention to supporting those staff who are going through workplace changes by keeping them informed, and offering them guidance through those changes.

WHAT WE WILL SEE

- An increase in public feelings of safety.
- An increase in public confidence and trust, and improvement of community relationships with the police.
- A happy, satisfied representative workforce, who are actively engaged with a positive outlook.
- An increase in people actively involved in volunteering.