



BUSINESS COORDINATION BOARD

APPROVED MINUTES

Date: 24 March 2015

Time: 10:30

Location: Monkfield Room, Cambourne

- Members:**
- Sir Graham Bright Cambridgeshire Police and Crime Commissioner
 - Brian Ashton Deputy Police and Crime Commissioner
 - Josie Gowler Director of Finance Office of the Police and Crime Commissioner
 - Dorothy Gregson Chief Executive, Office of the Police and Crime Commissioner
 - Mark Hopkins Assistant Chief Constable, Cambridgeshire Constabulary
 - Niki Howard Director of Finance and Resources, Cambridgeshire Constabulary
 - Simon Parr Chief Constable, Cambridgeshire Constabulary
- In Attendance:**
- Aly Flowers Senior Policy and Performance Officer, Office of the Police and Crime Commissioner
 - Charles Kitchin Director of Public Engagement and Communication, Office of Police and Crime Commissioner
 - Colin Luscombe Director of Estates, Office of Police and Crime Commissioner
 - Paul Ormerod Chief Inspector, Cambridgeshire Constabulary
 - Cristina Strood Head of Policy and Performance, Office of the Police and Crime Commissioner
 - Howard Thackray Policy Officer and Performance, Office of the Police and Crime Commissioner

1. Welcome and Apologies

- 1.1 Apologies were received from Alec Wood, Deputy Chief Constable and Melanie Dales, Head of Corporate Development, Cambridgeshire Constabulary.

2. Declarations of Interest

- 2.1 There were no declarations of interest.

3. Approval of the minutes from the last meeting held on the 25th February 2015

- 3.1 There were no outstanding actions from the last meeting of the 25th February 2015.

3.2 Resolved:

- (i) *The minutes of the meeting held on the 25th February 2015 were agreed and signed.*

4. Performance Framework Update

- 4.1 Cristina Strood presented the report. The Performance Framework within the Police and Crime Commissioner's ("the Commissioner") Police and Crime Plan ("the Plan") is to be updated to better reflect victims and their vulnerability, with an overall focus on making Cambridgeshire a safer place.
- 4.2 The Board were informed that a number of factors had contributed towards the need to refresh the Plan and the Office of the Police and Crime Commissioner (OPCC) and Cambridgeshire Constabulary ("the Constabulary") had worked together to capture these. In particular, there has been a significant change nationally in how performance in Policing is viewed, the need to focus on threat, risk, harm, and recognising vulnerability and victims. Overall, there was a need to move away from a sense of having figures or targets to get a new balance between performance indicators and understanding of vulnerability.
- 4.3 In terms of governance, the Commissioner will be chairing a performance working group to enable him to hold the Chief Constable to account for performance and to monitor the performance management arrangements in place within the Constabulary.
- 4.4 The Commissioner recognised that the public and media need reassurance on the levels of crime and the importance of focusing on the vulnerable, and reiterated to the Board that issues such as burglary remains a real concern to people.
- 4.5 The Board noted the content of this report.

5. Operational Update (12 months data to 31st January 2015)

- 5.1 The Assistant Chief Constable presented this report, the purpose of which was to provide the Board with an operational update of the Constabulary's work, covering Her Majesty's Inspectorate of Constabulary (HMIC) inspections, significant operations and effective and efficient policing
- 5.2 With regards to crime statistics the Board welcomed the fact that burglary dwelling was falling and noted that victims of burglary dwelling had been recorded as having a high level of satisfaction with the service received from the Constabulary.
- 5.3 The Board expressed concern regarding the increase of victim based crime, violence against the person and sexual offences. With regards to the victim based crime the Constabulary felt there were still crime recording issues that potentially impact on the data when compared to the same period 12 months ago. The Constabulary reported that they were still receiving reports of historic sexual offences.
- 5.4 The Board expressed concern with the overall levels of victim satisfaction, as this was now lower than at year end, and especially disappointing now that the Victims' Hub was in place. The Assistant Chief Constable believed this was due to level of follow up with victims to keep them informed and recognised that this needs to improve. Although it was everyone's responsibility within the Constabulary to deal with victims, Supervisors will now be making it very clear to officers as to the importance of liaison with victims.
- 5.5 The Commissioner commended the Constabulary and partners for their work on Operation Pheasant (migrant exploitation) and Operation Erle (Child Sexual Exploitation) being recognised nationally at two recent award ceremonies.
- 5.6 Also, the Commissioner was pleased with the Constabulary's alliance with other partners such as UK Border Force in working together to deal with criminals from across Europe and deny habitual criminals the right of re-entry to the UK to keep communities safe.
- 5.7 The Constabulary reported that their drive to improve prosecution case file completion has resulted in significant results in conviction rates, with rates being above the national average.
- 5.8 The Board noted the content of this report.

6. Strategic Risk Management

- 6.1 The Chief Executive presented the report to both provide an update to the Board and seek their approval to change a number of the risk controls and controls assurance in the Joint Strategic Risk Register.
- 6.2 In presenting the report the Chief Executive commented that both the Constabulary and the OPCC had looked at the controls assurance and risks to reflect the strategic risk appetite and how such risks would be mitigated.

