

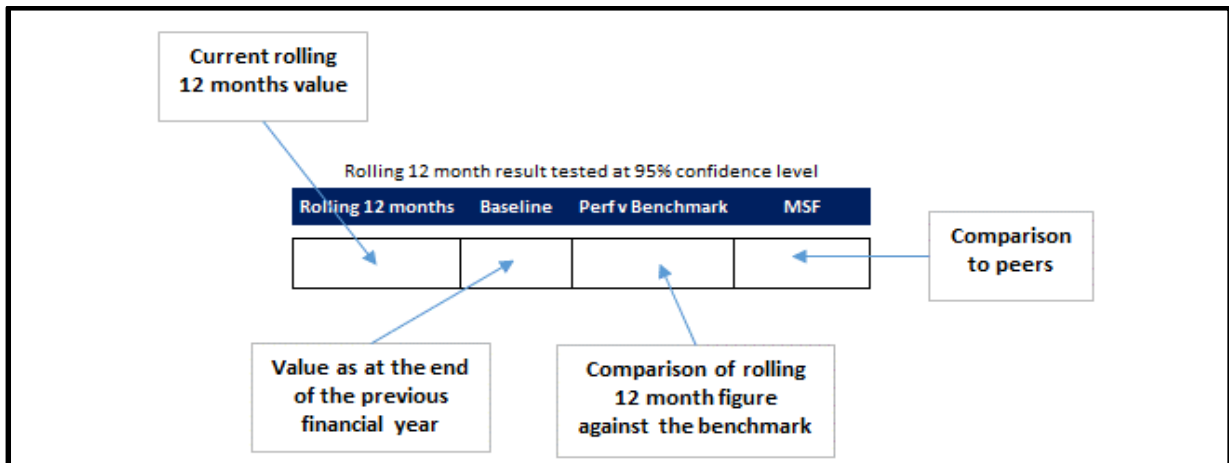
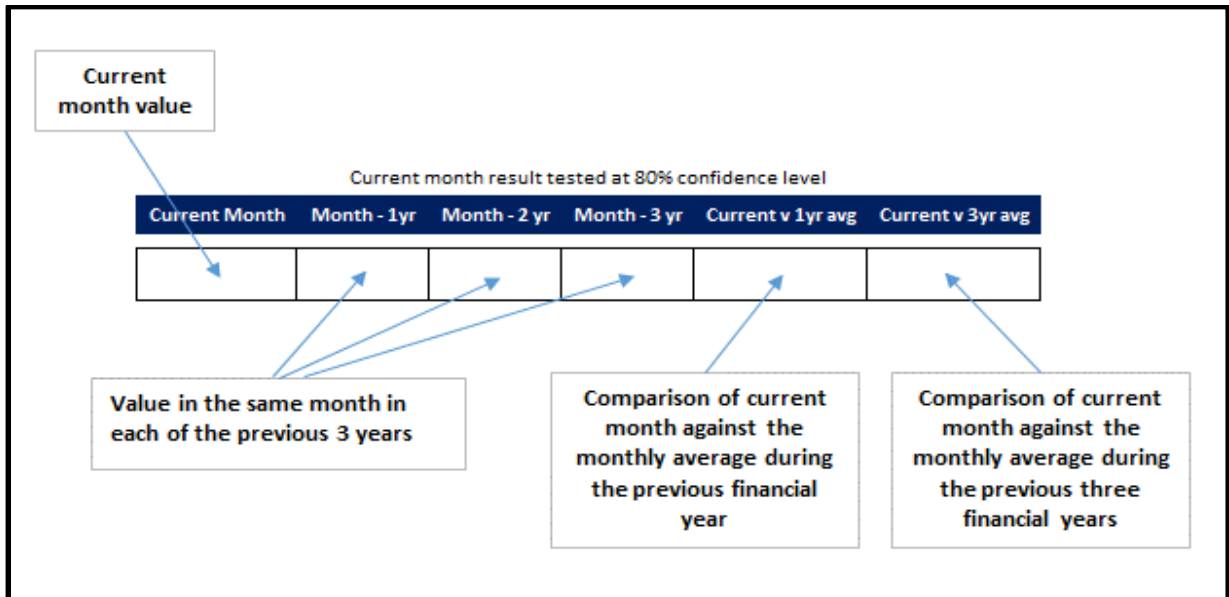
# **Cambridgeshire Constabulary**

## **Police and Crime Commissioner Performance Update**

**December 2014**

	<b>Page</b>
<b>Notes</b>	<b>3</b>
<b>Police and Crime Plan Dashboard</b>	<b>4</b>
<b>Police and Crime Plan Indicators</b>	
Maintain Local Police Performance	5-7
Continue to tackle Crime and Disorder	8-12
Keeping People Safe	13-15
Maintain the resilience of protective services	16
Organisational Health	17
<b>Arrests</b>	<b>18</b>
<b>Stop Searches</b>	<b>19</b>
<b>Information sheet</b>	<b>20</b>

### DASHBOARD EXPLANATION



Note: where a cell has been highlighted in grey, this indicates a significant change

### MOST SIMILAR FORCES

- Avon and Somerset
- Devon and Cornwall
- Gloucestershire
- Staffordshire
- Thames Valley
- Warwickshire
- Wiltshire

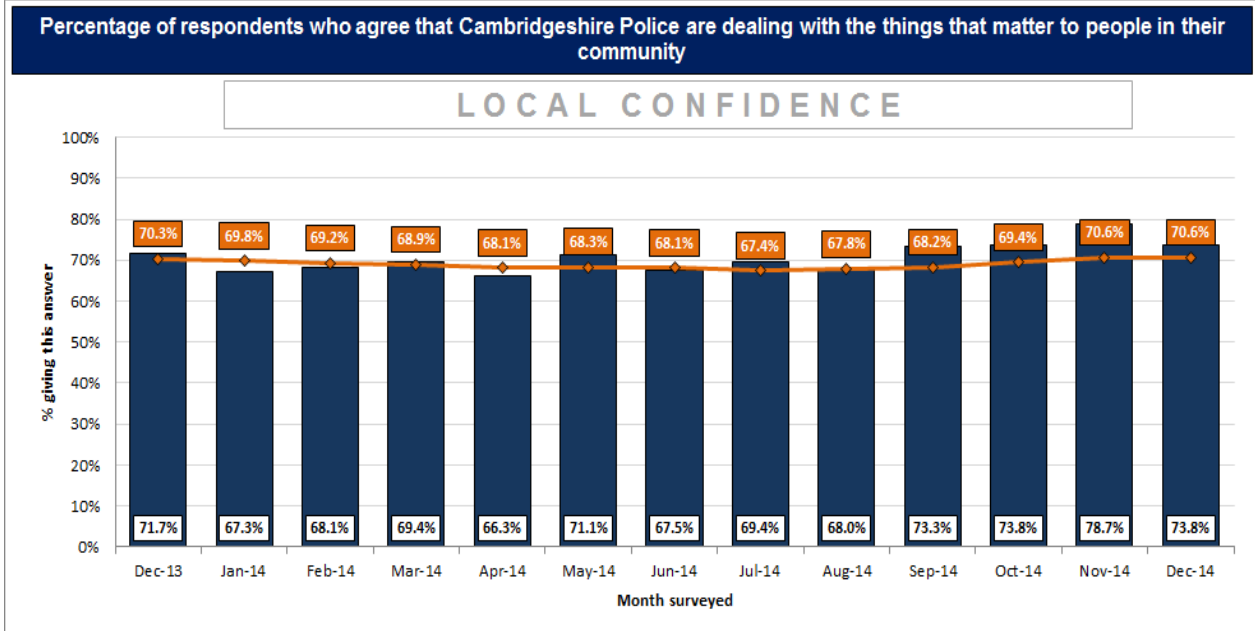
POLICE AND CRIME PLAN DASHBOARD

	Current month result tested at 80% confidence level						Rolling 12 month result tested at 95% confidence level			
	Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
<b>Maintain Local Police Performance</b>										
Dealing with Local Concerns	73.8%	71.7%	68.2%	72.2%	Higher	Higher	70.6%	68.9%	Higher	Comparable
Satisfaction with Service Delivery	87.2%	89.0%	85.6%	80.0%	Comparable	Comparable	86.4%	89.0%	Lower	Higher
Special Constabulary - N° of Officers	276	283	-	-	-	-	276	284	Below target	-
Special Constabulary - N° of Hours worked	6,117	4,359	5,241	-	Higher	-	71,457	60,276	Higher	-
999 calls answered within 10 seconds	94.3%	97.0%	95.8%	93.6%	Comparable	Comparable	95.1%	96.7%	Comparable	-
Non-emergency calls answered within 30 seconds*	95.7%	95.7%	94.2%	83.7%	Comparable	Higher	94.3%	94.4%	Comparable	-
<b>Continue to tackle Crime and Disorder</b>										
All Recorded Crime	3,555	3,689	3,525	3,980	Comparable	Comparable	46,130	43,970	Higher	Higher
Victim-Based Crime	3,150	3,315	3,047	3,411	Comparable	Comparable	41,320	39,225	Higher	Higher
Perception of high ASB	1.2%	0.0%	0.3%	1.3%	Comparable	Comparable	0.7%	0.9%	Comparable	-
Anti-social behaviour	1,540	1,742	1,945	2,183	Lower	Lower	25,633	27,251	Lower	-
All Crime Detection Rate	27.7%	29.5%	31.4%	31.2%	Comparable	Comparable	26.2%	29.4%	Lower	Comparable
Satisfaction with Service Delivery - Burglary Dwelling	97.8%	95.6%	96.9%	83.3%	Comparable	Comparable	95.0%	94.6%	Comparable	Higher
Burglary Dwelling	219	284	227	244	Comparable	Comparable	2,359	2,411	Comparable	Higher
Burglary Dwelling Detection Rate	23.7%	11.6%	17.2%	18.0%	Higher	Higher	13.8%	19.8%	Lower	Comparable
Asset Recovery (data currently unavailable)										
Harm caused by all known OCGs operating in Camsb**	63.9	59.7	-	-	Comparable	-	1,341	1,406	Comparable	-
Harm caused by cohort of OCGs identified at year end**	41.0	n/a	n/a	n/a	Lower	n/a	902	1,406	Lower	-
Perception of Drug Misuse	11.3%	6.1%	12.8%	15.7%	Higher	Comparable	7.6%	9.0%	Lower	-
<b>Keeping People Safe</b>										
Ratio of DV Incidents to Prosecutions										
Detection Rate for Domestic Abuse Crime	32.8%	42.7%	49.5%	43.0%	Lower	Lower	37.5%	44.8%	Lower	-
IOM (% of people who reoffend within 12 months)										
IOM (N° of people who commit offences on the scheme)										
Hate Crime Detection Rate	17.5%	37.0%	56.5%	65.0%	Lower	Lower	31.3%	45.5%	Lower	-
Satisfaction with Service Delivery - Racist Incidents	100.0%	75.0%	75.0%	91.7%	Higher	Higher	80.0%	78.9%	Comparable	Lower
<b>Maintain the resilience of protective services</b>										
Reduce KSI Road Casualties	29	38	42	40	Comparable	Comparable	416	418	Comparable	Comparable
<b>Organisational Health</b>										
Sickness - Police Officer	0.6	0.6	0.6	0.7	Higher	Comparable	6.0	5.9		Below national average
Sickness - Police Staff	1.0	0.6	0.8	0.7	Higher	Higher	8.8	7.0		Above national average

Data as at December 2014

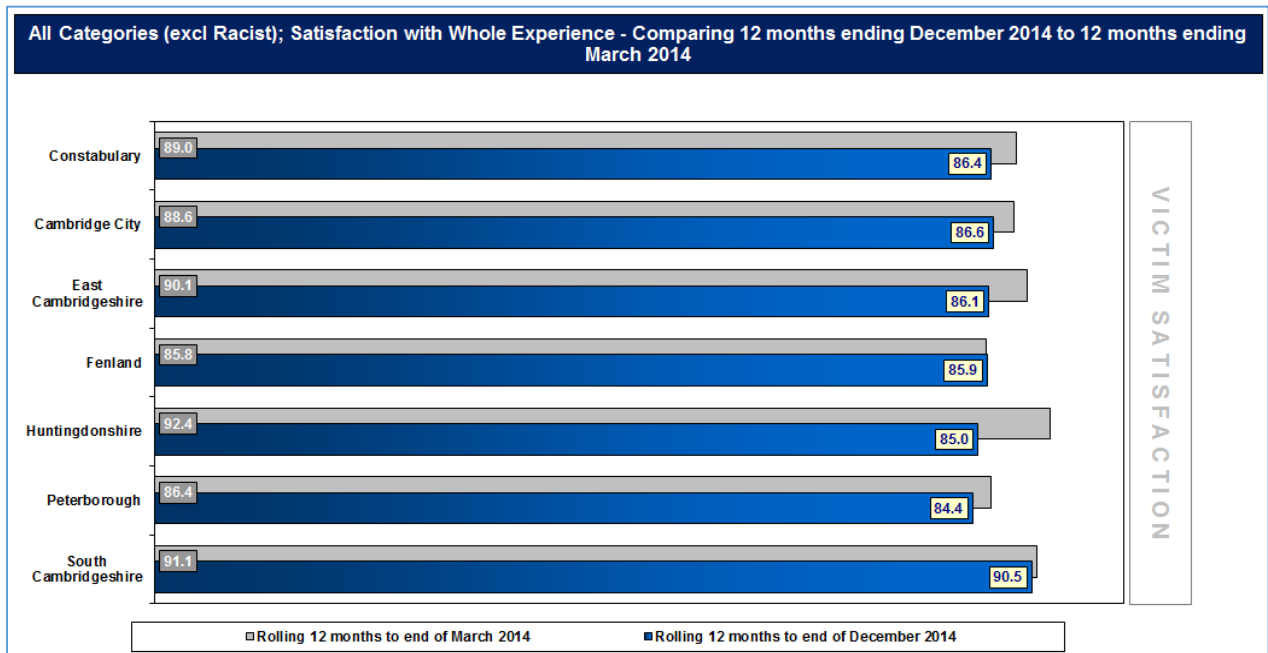
MAINTAIN LOCAL POLICE PERFORMANCE

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
73.8%	71.7%	68.2%	72.2%	Higher	Higher	70.6%	68.9%	Higher	Comparable



Policing in Cambridgeshire Survey data to December 2014

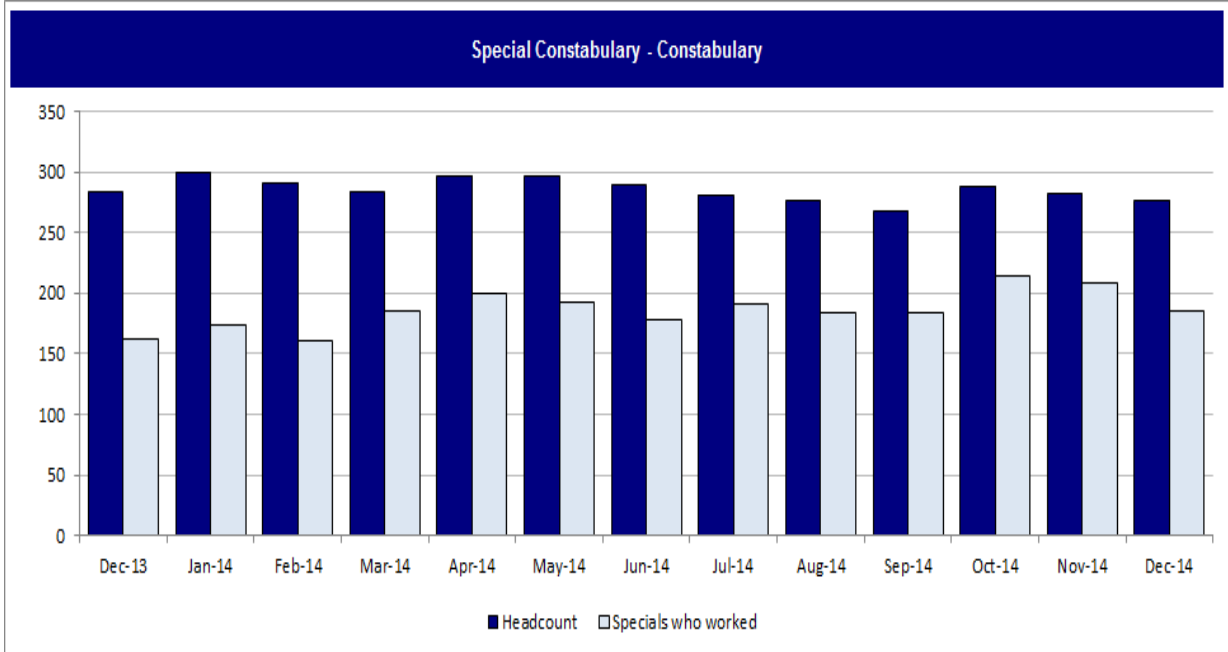
Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
87.2%	89.0%	85.6%	80.0%	Comparable	Comparable	86.4%	89.0%	Lower	Higher



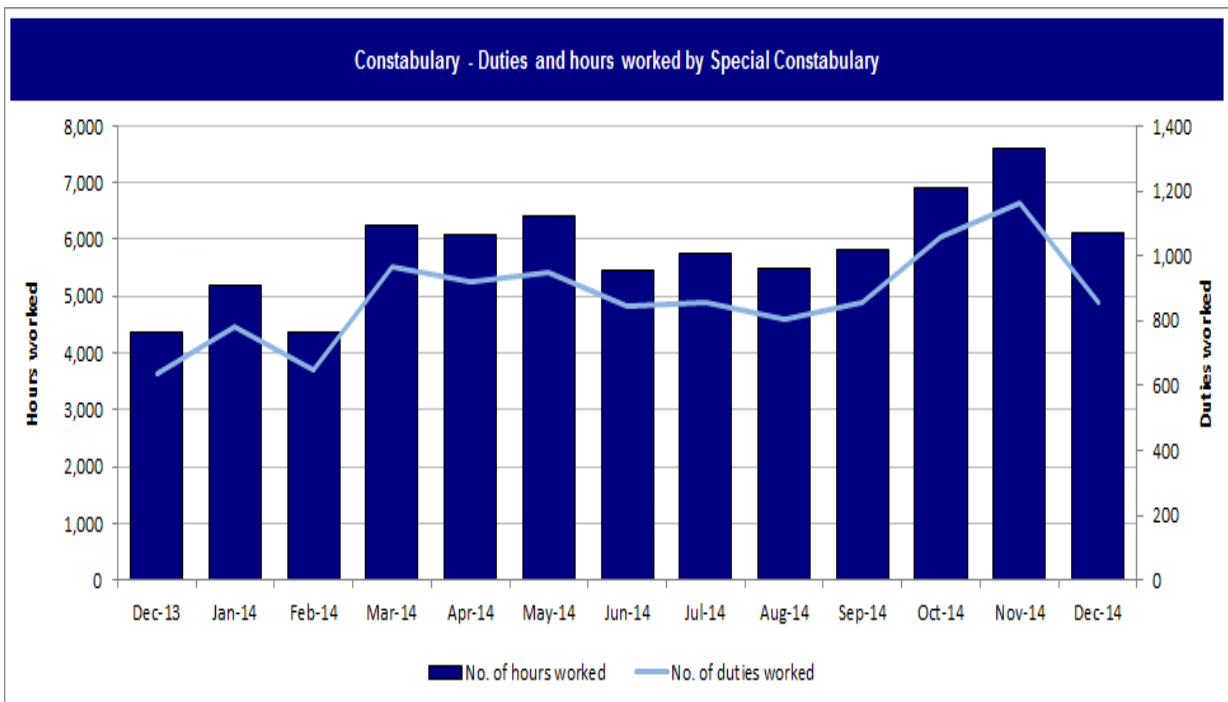
Victim Satisfaction Survey data to December 2014

**SPECIAL CONSTABULARY**

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
276	283	-	-	-	-	276	284	Below target	-

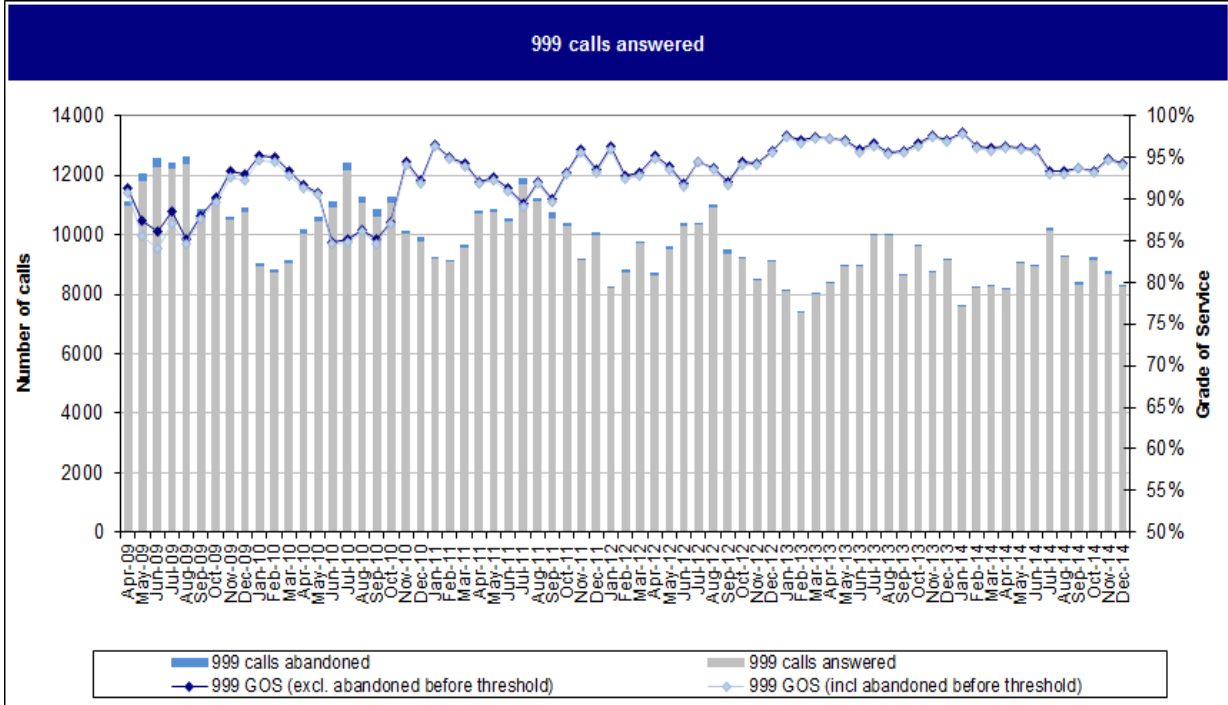


Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
6,117	4,359	5,241	-	Higher	-	71,457	60,276	Higher	-

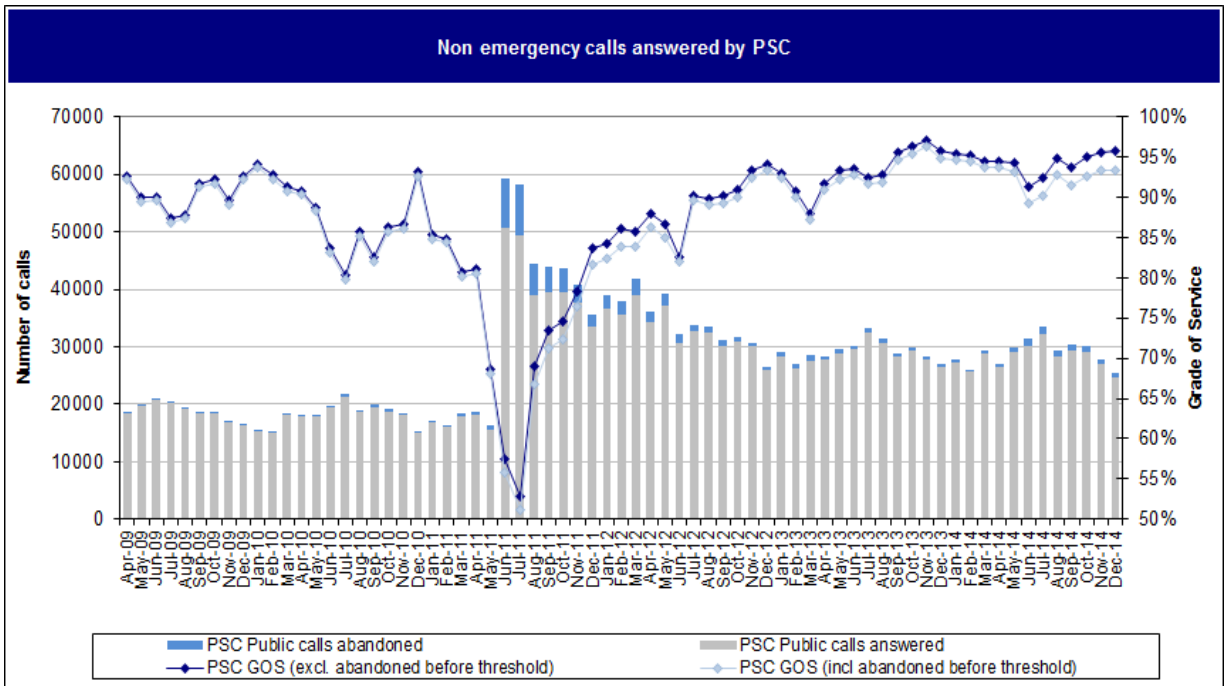


CALL HANDLING

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
94.3%	97.0%	95.8%	93.6%	Comparable	Comparable	95.1%	96.7%	Comparable	-

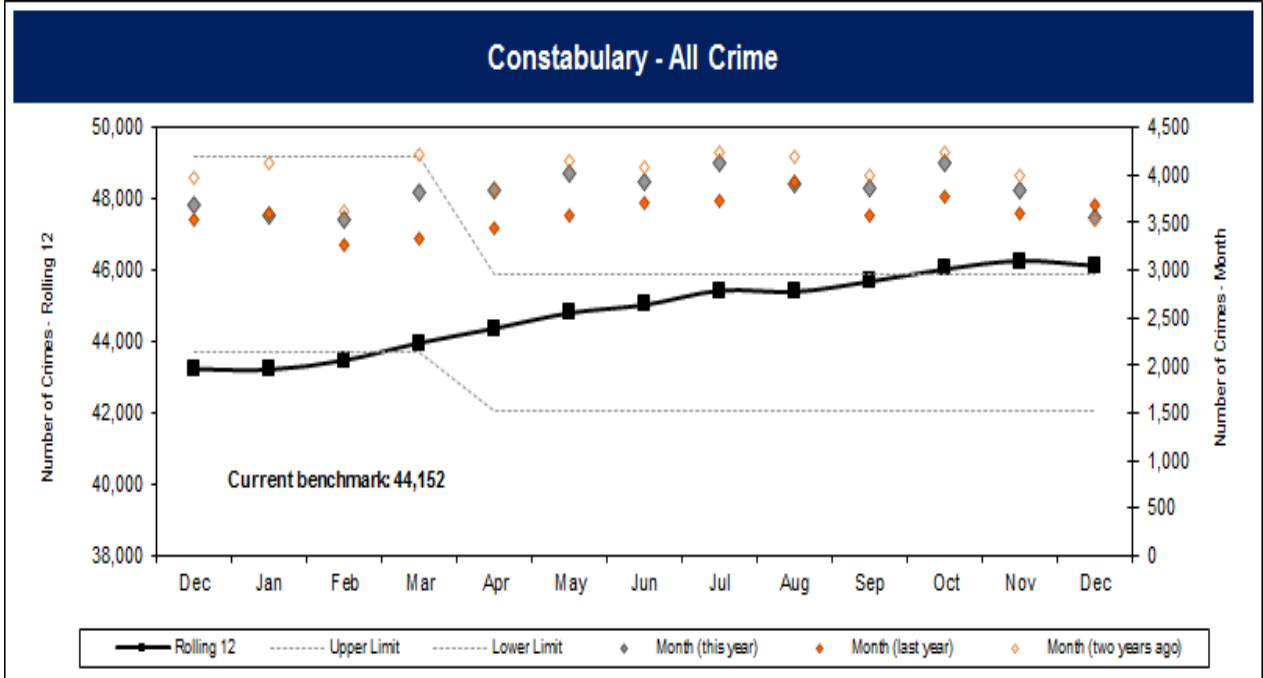


Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
95.7%	95.7%	94.2%	83.7%	Comparable	Higher	94.3%	94.4%	Comparable	-

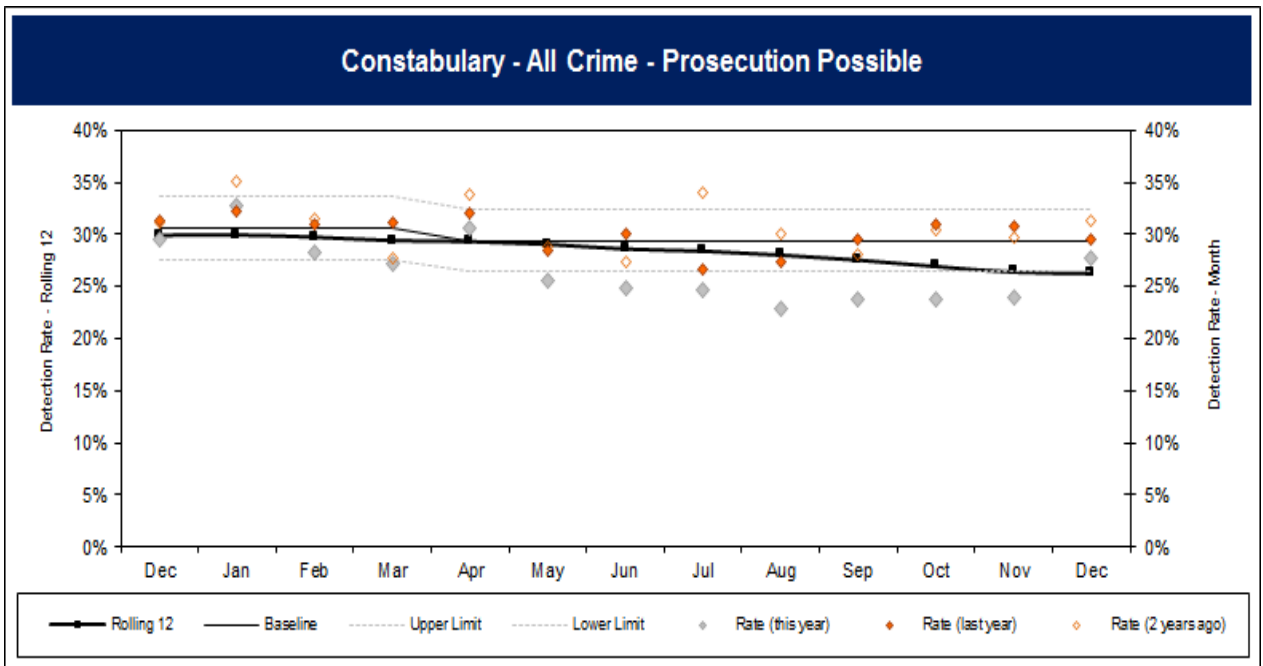


CONTINUE TO TACKLE CRIME AND DISORDER

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
3,555	3,689	3,525	3,980	Comparable	Comparable	46,130	43,970	Higher	Higher



Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
27.7%	29.5%	31.4%	31.2%	Comparable	Comparable	26.2%	29.4%	Lower	Comparable

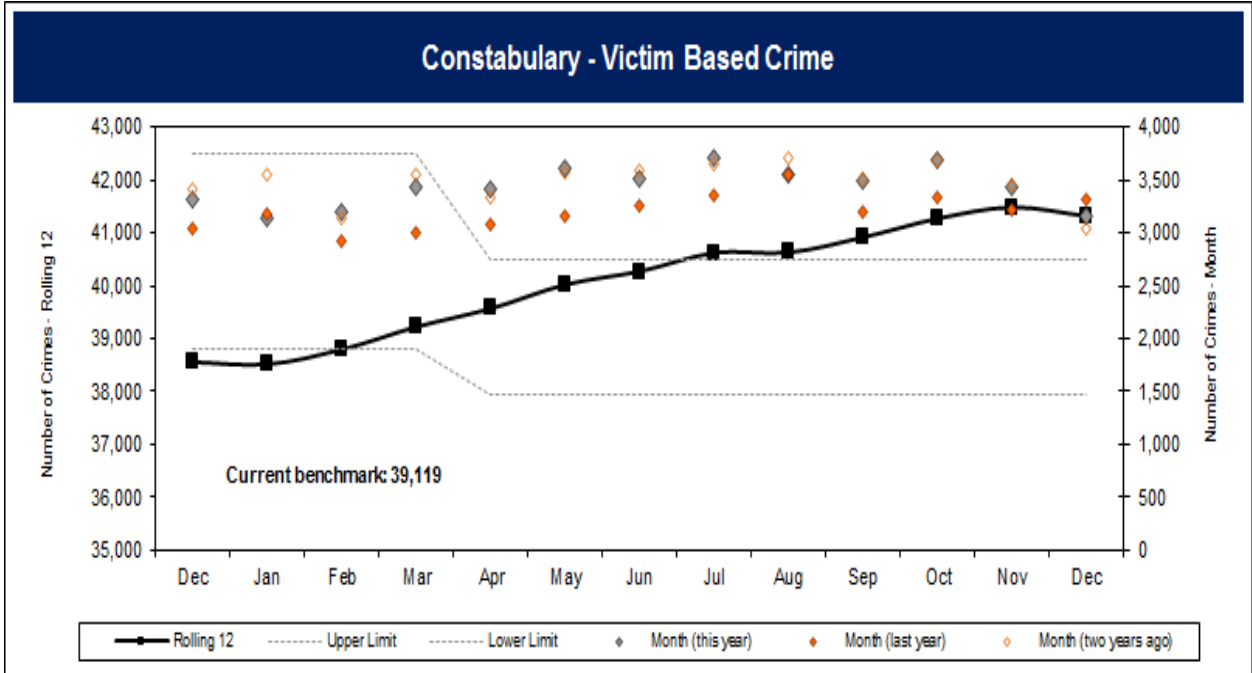




# NOT PROTECTIVELY MARKED

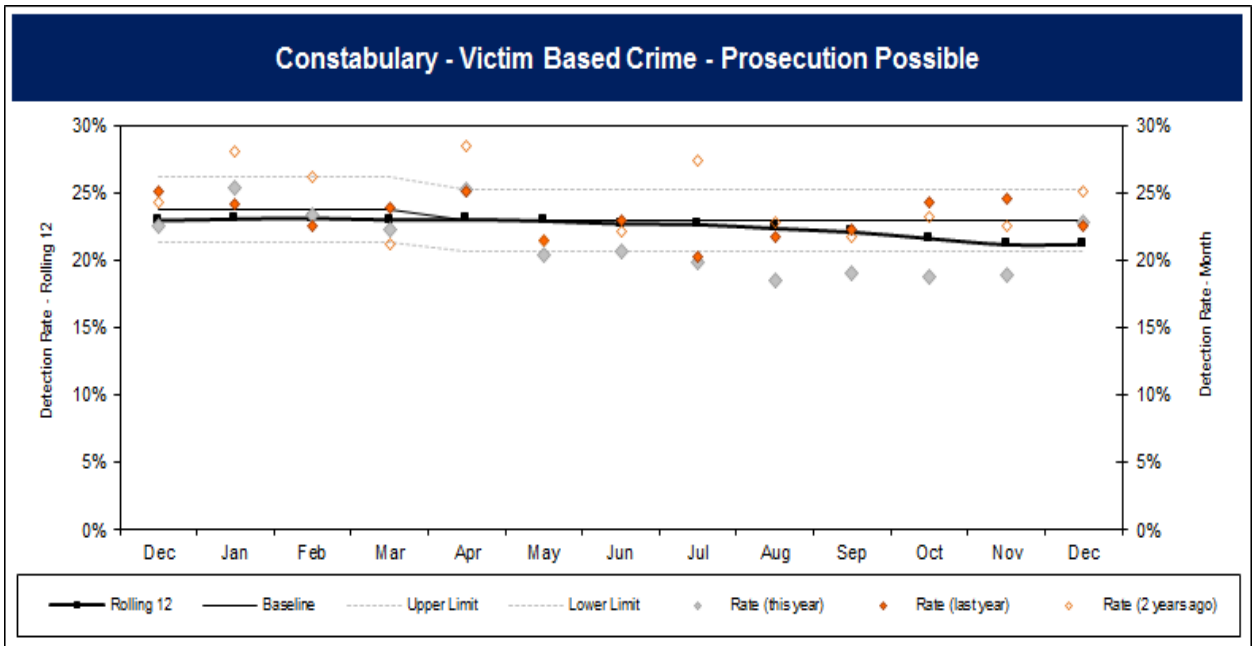
Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
3,150	3,315	3,047	3,411	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
41,320	39,225	Higher	Higher



Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
22.8%	22.6%	25.1%	24.3%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
21.2%	23.0%	Comparable	-

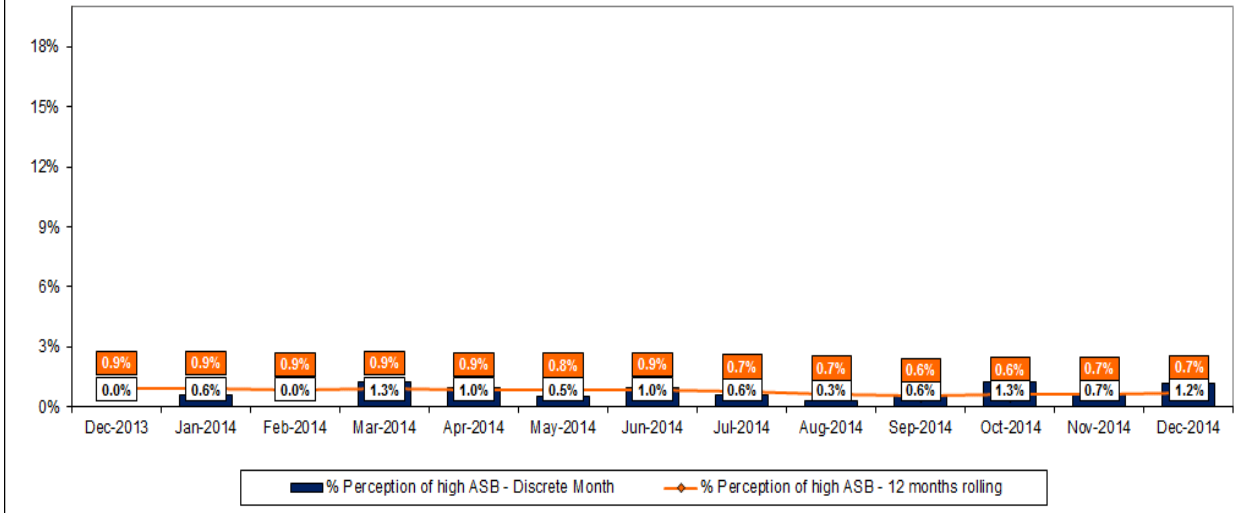


# NOT PROTECTIVELY MARKED

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
1.2%	0.0%	0.3%	1.3%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
0.7%	0.9%	Comparable	-

**Constabulary; % of respondents who perceive that there is a high level of ASB in their area; showing 12 months rolling and discrete month data over time**

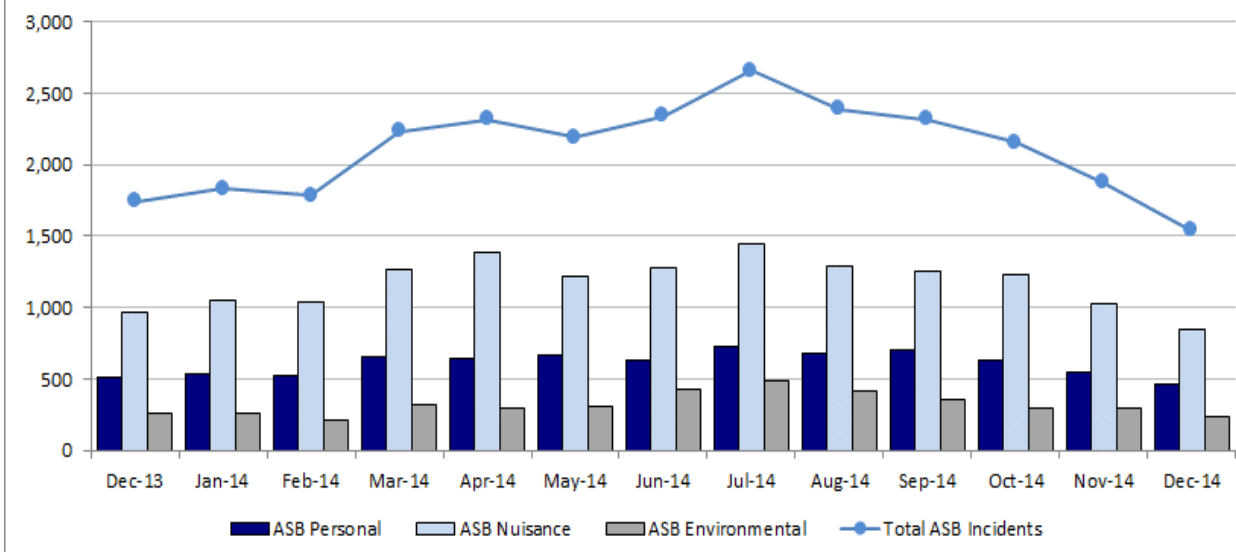


*Policing in Cambridgeshire Survey data to December 2014*

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
1,540	1,742	1,945	2,183	Lower	Lower

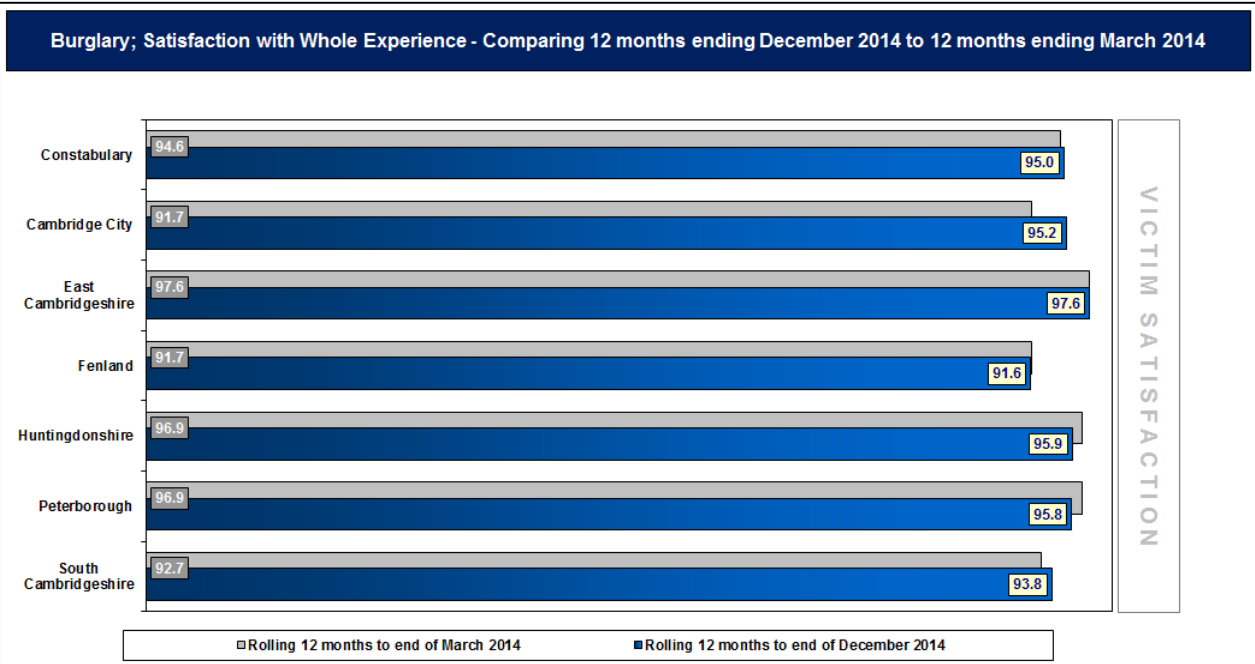
Rolling 12 months	Baseline	Perf v Benchmark	MSF
25,633	27,251	Lower	-

**Constabulary - ASB Incidents**



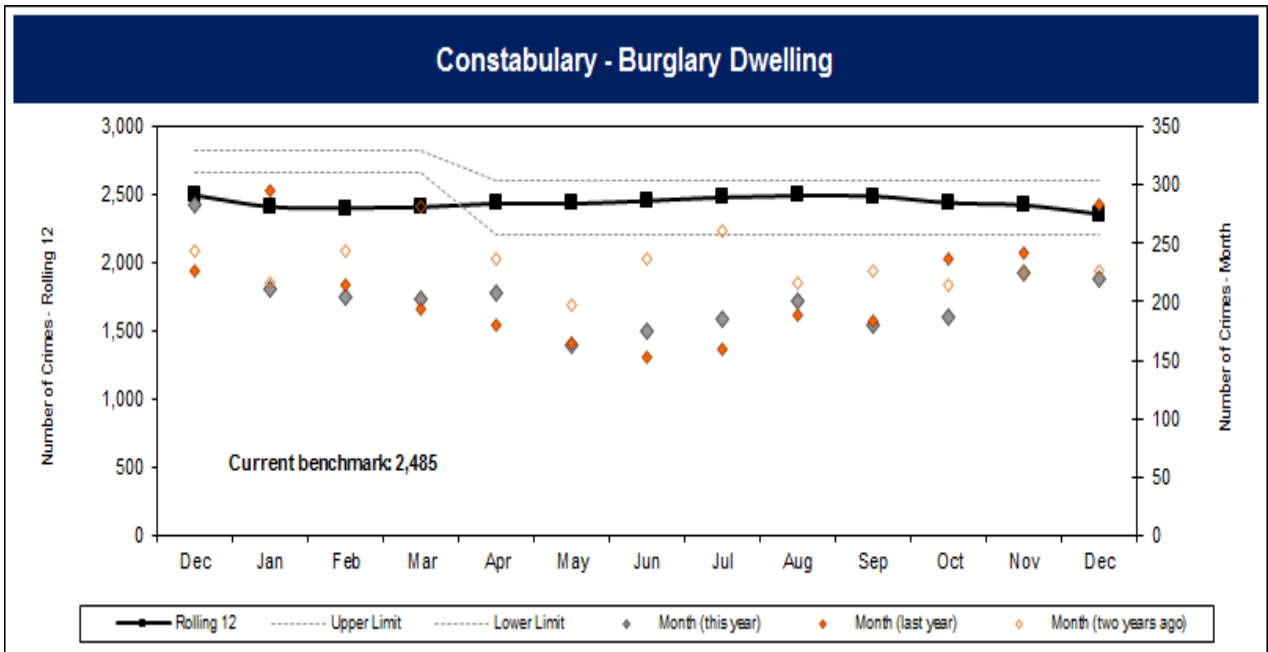
NOT PROTECTIVELY MARKED

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
97.8%	95.6%	96.9%	83.3%	Comparable	Comparable	95.0%	94.6%	Comparable	Higher



Victim Satisfaction Survey data to December 2014

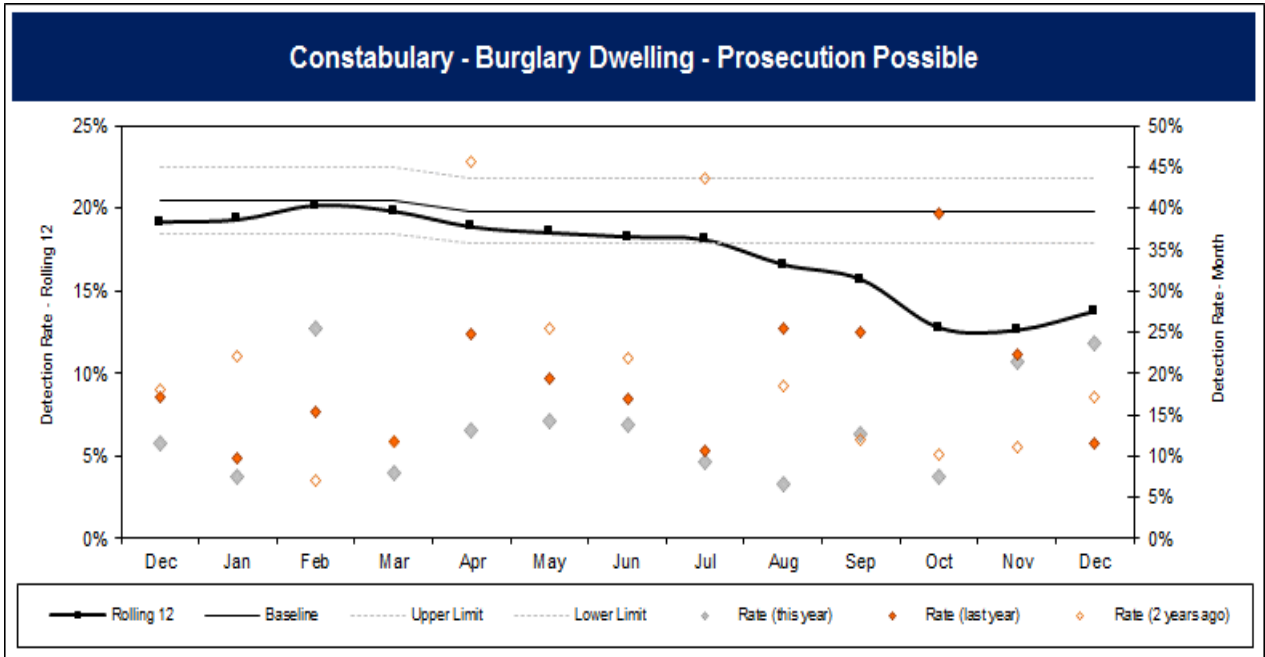
Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
219	284	227	244	Comparable	Comparable	2,359	2,411	Comparable	Higher



NOT PROTECTIVELY MARKED

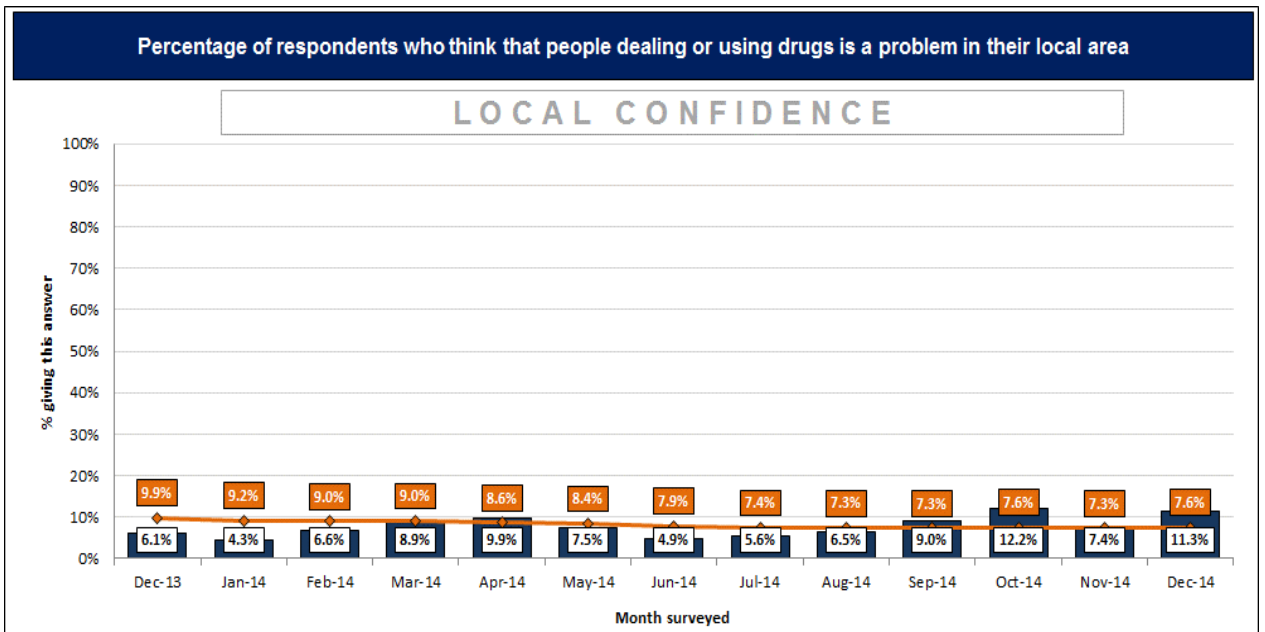
Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
23.7%	11.6%	17.2%	18.0%	Higher	Higher

Rolling 12 months	Baseline	Perf v Benchmark	MSF
13.8%	19.8%	Lower	Comparable



Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
11.3%	6.1%	12.8%	15.7%	Higher	Comparable

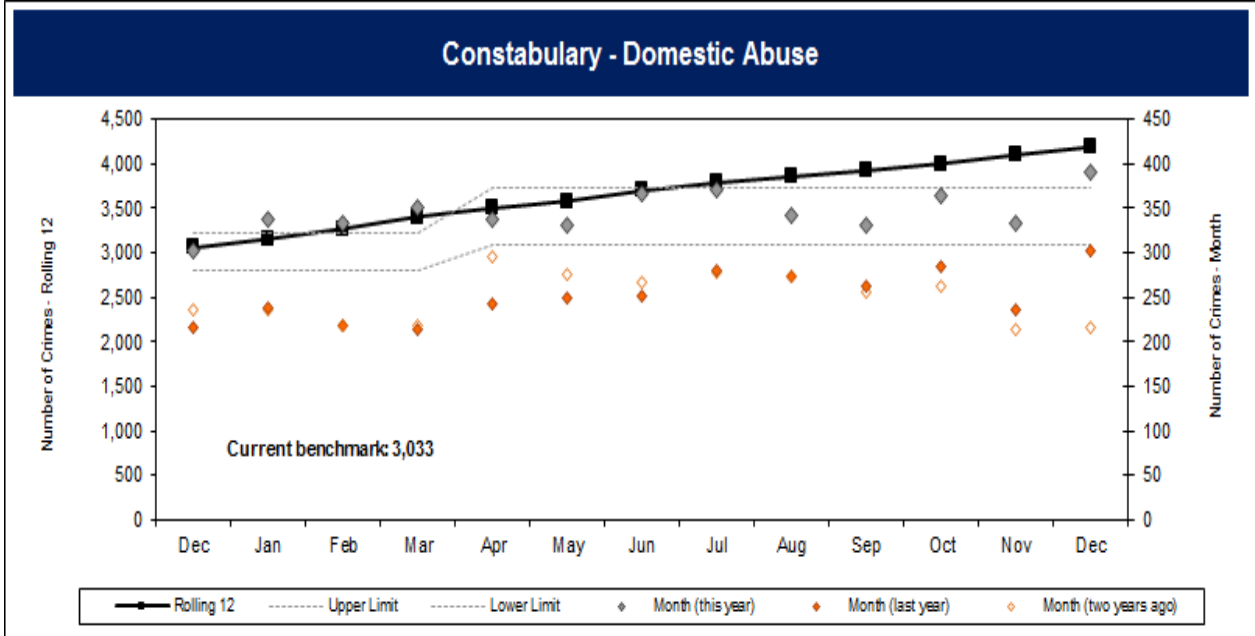
Rolling 12 months	Baseline	Perf v Benchmark	MSF
7.6%	9.0%	Lower	-



Policing in Cambridgeshire Survey data to December 2014

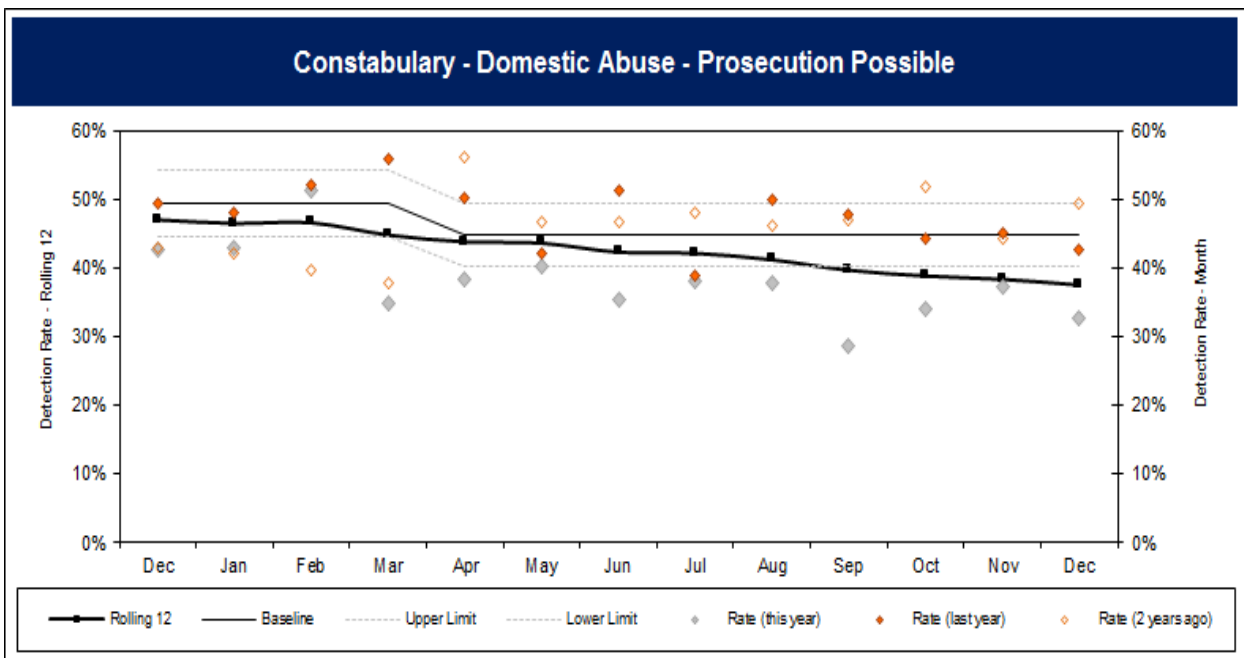
**KEEPING PEOPLE SAFE**

Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
390	302	216	235	Higher	Higher	4,190	3,407	Higher	-



*As the Constabulary proactively encourages victims of Domestic Abuse to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.*

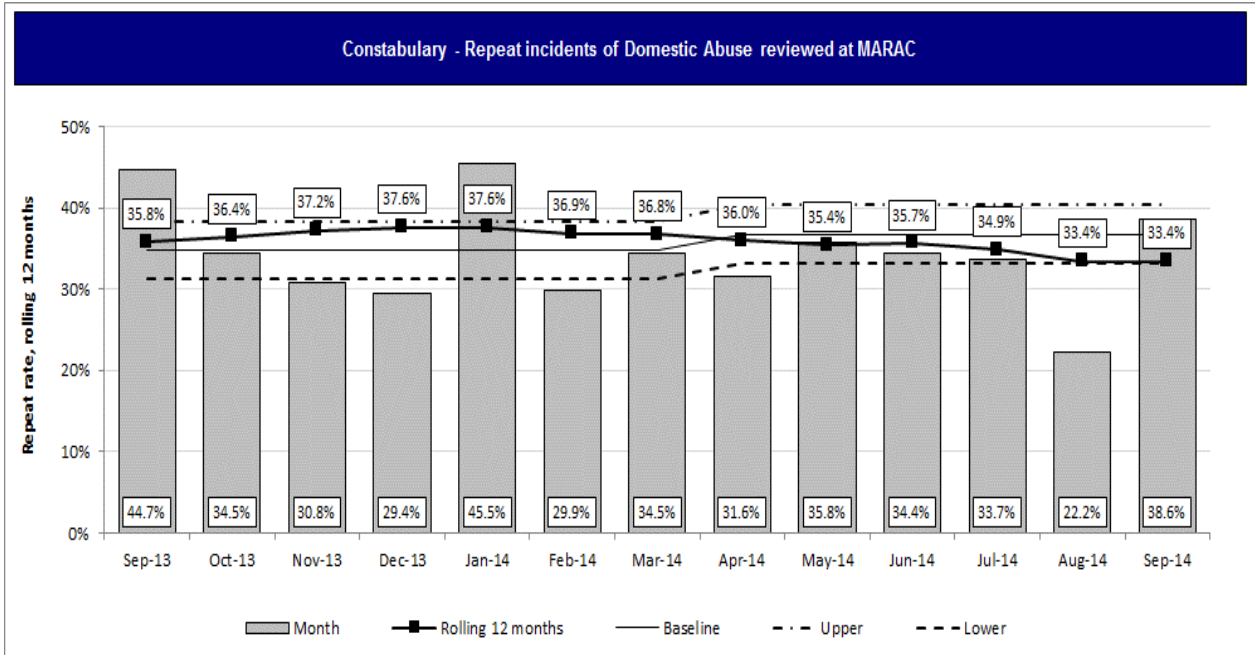
Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
32.8%	42.7%	49.5%	43.0%	Lower	Lower	37.5%	44.8%	Lower	-



# NOT PROTECTIVELY MARKED

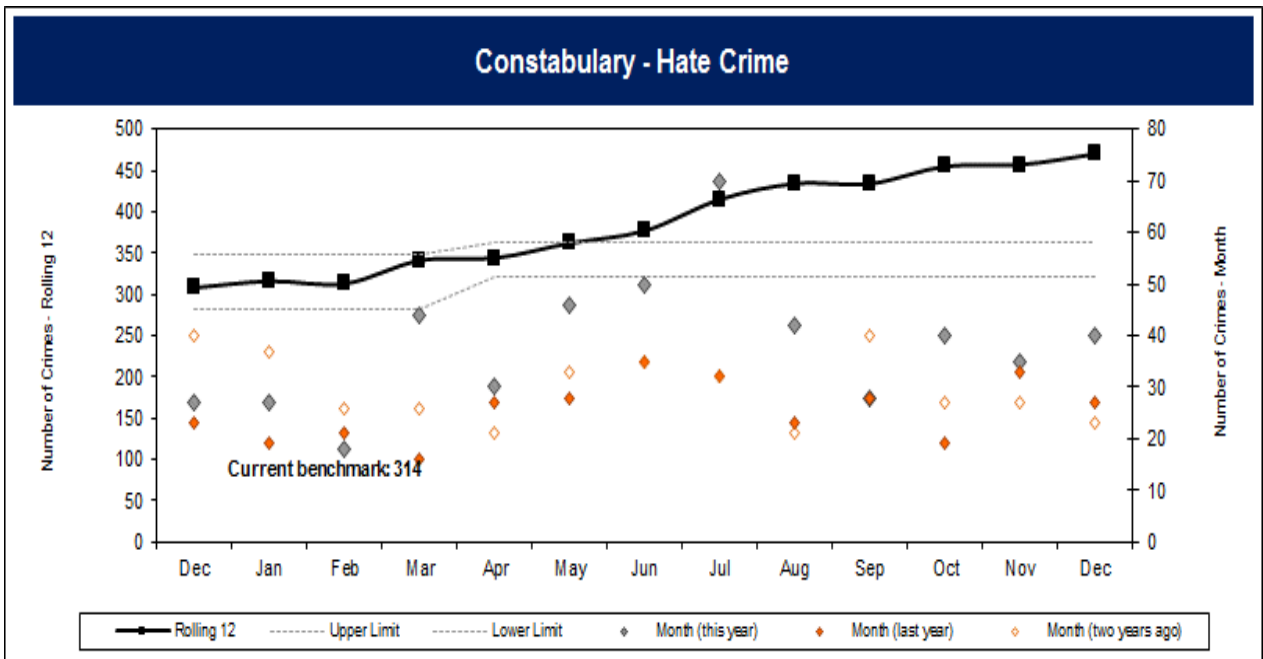
Current Month	Sep-13	Sep-12	Sep-11	Current v 1yr avg	Current v 3yr avg
38.6%	44.7%	45.2%	47.1%	Comparable	Comparable

Rolling 12 months	Baseline	Perf v Benchmark	MSF
33.4%	36.8%	Comparable	-



Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
40	27	23	40	Higher	Higher

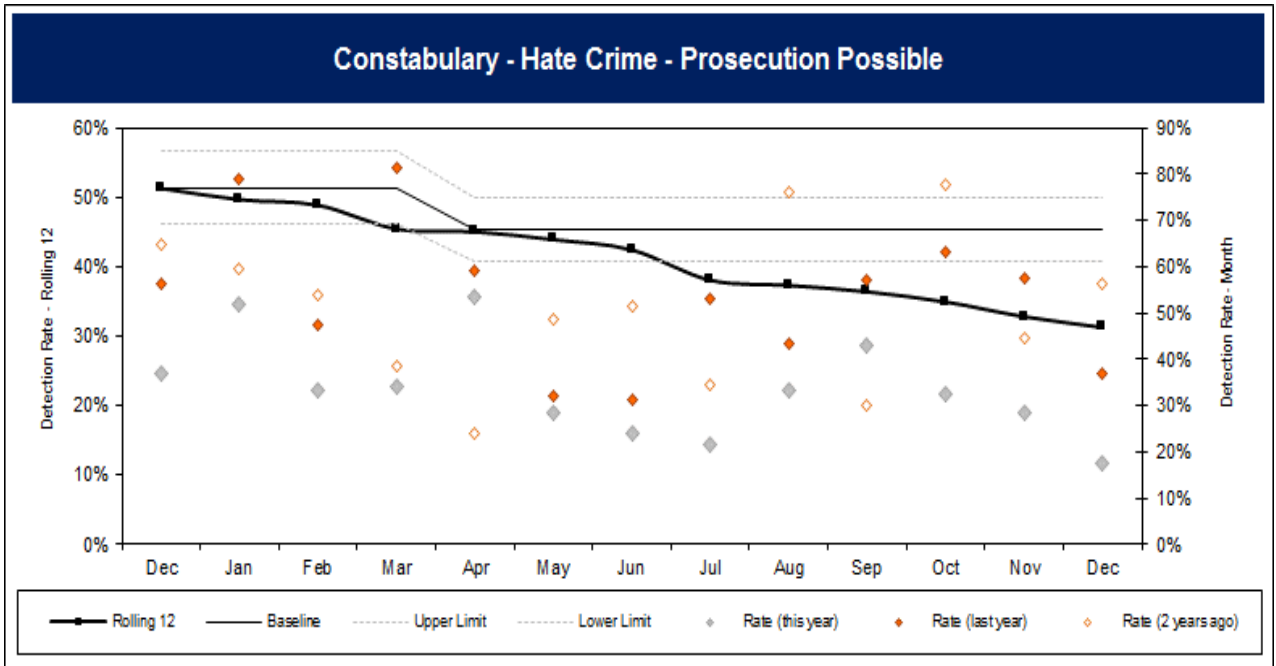
Rolling 12 months	Baseline	Perf v Benchmark	MSF
470	341	Higher	



*As the Constabulary proactively encourages victims of Hate Crime to confidently seek our help, an increase in this offence type may not necessarily be a negative indicator.*

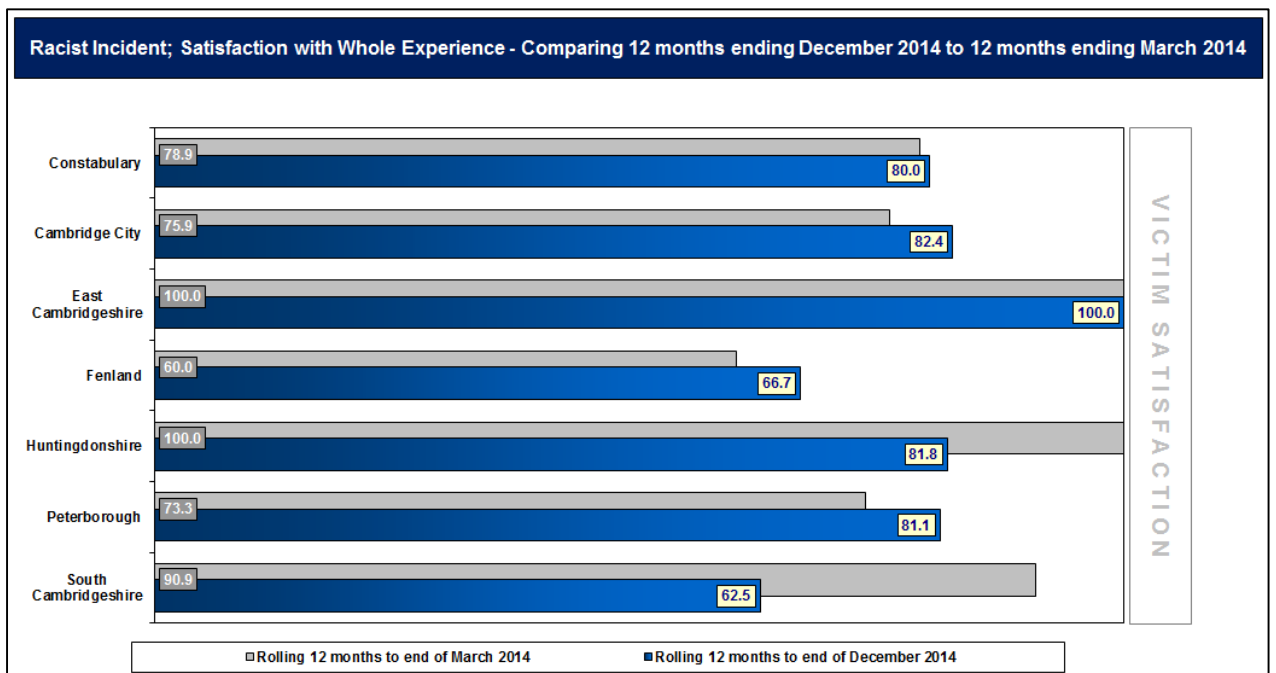
Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
17.5%	37.0%	56.5%	65.0%	Lower	Lower

Rolling 12 months	Baseline	Perf v Benchmark	MSF
31.3%	45.5%	Lower	-



Current Month	Dec-13	Dec-12	Dec-11	Current v 1yr avg	Current v 3yr avg
100.0%	75.0%	75.0%	91.7%	Higher	Higher

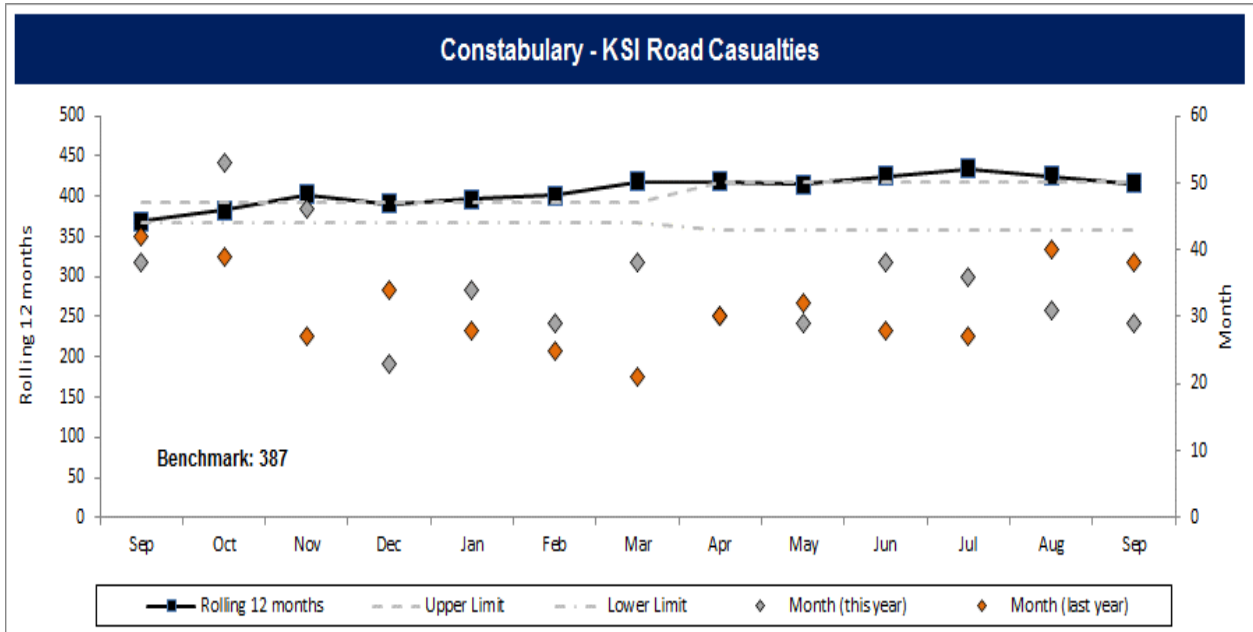
Rolling 12 months	Baseline	Perf v Benchmark	MSF
80.0%	78.9%	Comparable	Lower



Victim Satisfaction Survey data to December 2014

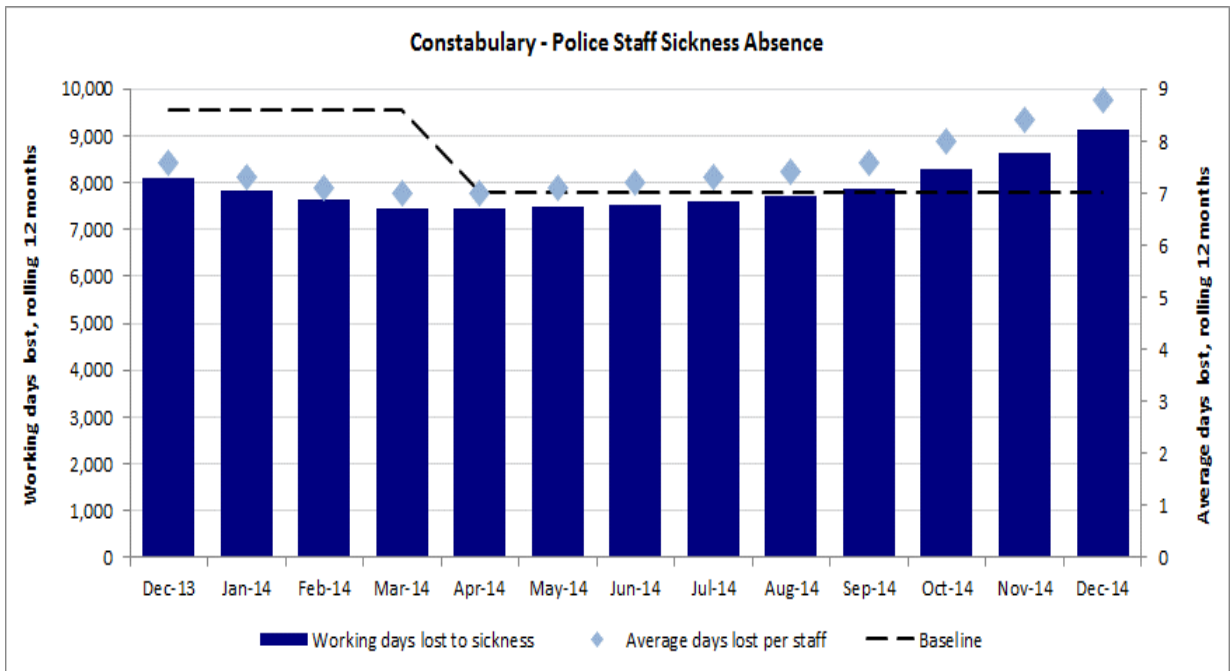
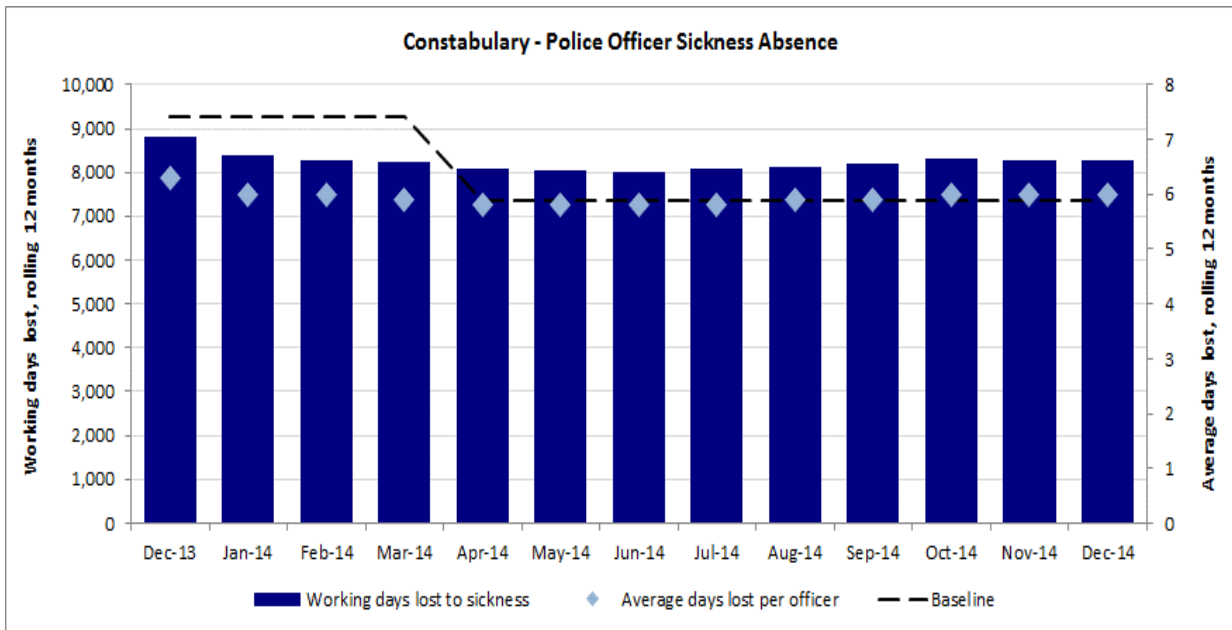
MAINTAIN THE RESILIENCE OF PROTECTIVE SERVICES

Current Month	Sep-13	Sep-12	Sep-11	Current v 1yr avg	Current v 3yr avg	Rolling 12 months	Baseline	Perf v Benchmark	MSF
29	38	42	40	Comparable	Comparable	416	418	Comparable	Comparable

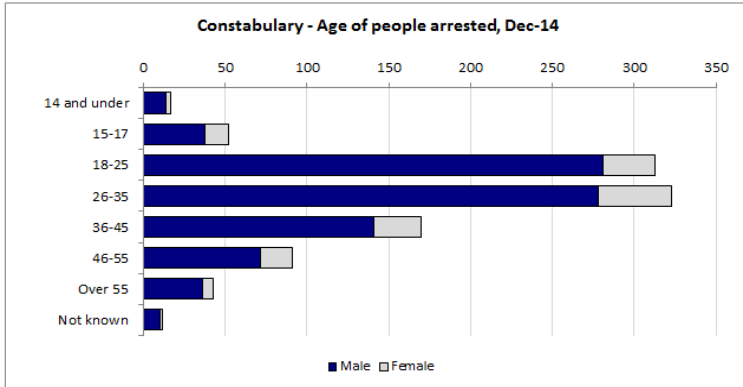




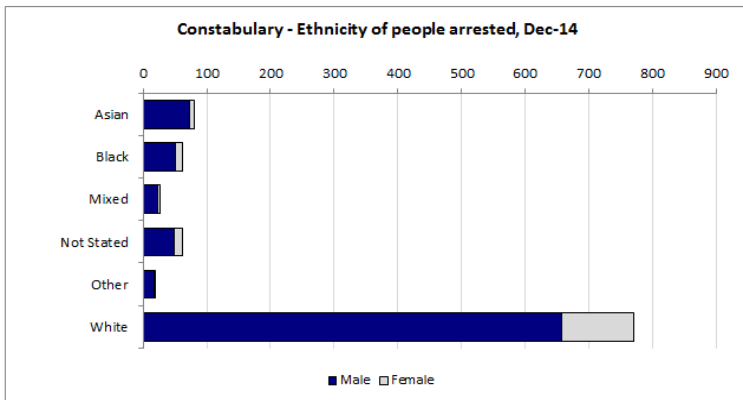
ORGANISATIONAL HEALTH



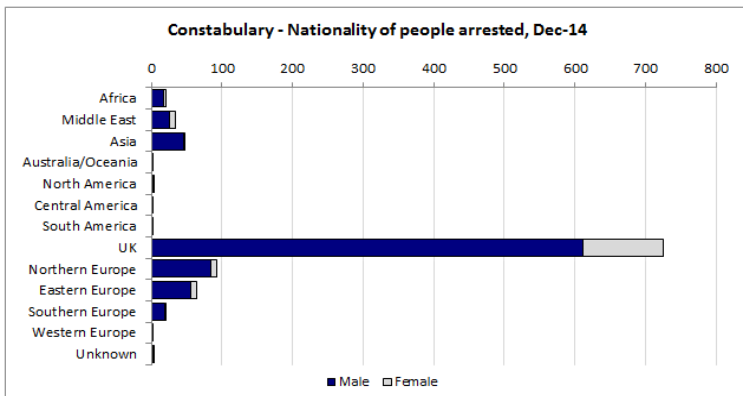
ARRESTS



SUMMARY - AGE		
	Dec-14	Rolling 12 *
14 and under	1.7%	1.5%
15-17	5.1%	6.5%
18-25	30.7%	29.6%
26-35	31.6%	29.5%
36-45	16.7%	18.4%
46-55	8.9%	9.4%
Over 55	4.2%	3.7%
Not known	1.2%	1.4%
<b>TOTAL ARRESTS</b>	<b>1,021</b>	<b>13,578</b>
<i>Juveniles</i>	6.8%	7.9%



SUMMARY - ETHNICITY		
	Dec-14	Rolling 12 *
Asian	7.9%	6.0%
Black	6.1%	5.7%
Mixed	2.6%	2.5%
Not Stated	6.0%	6.3%
Other	1.9%	1.6%
White	75.5%	78.0%
<b>TOTAL ARRESTS</b>	<b>1,021</b>	<b>13,578</b>

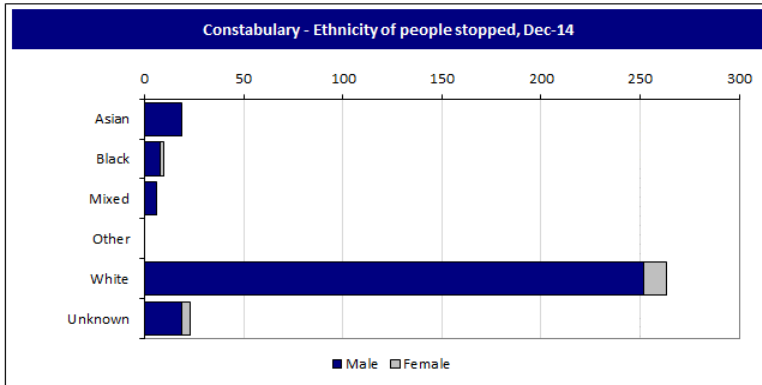


SUMMARY - NATIONALITY		
	Dec-14	Rolling 12 *
Africa	2.1%	3.0%
Middle East	3.3%	1.5%
Asia	4.7%	3.0%
Australia/Oceania	0.1%	0.2%
North America	0.4%	0.3%
Central America	0.2%	0.2%
South America	0.1%	0.1%
Total America	0.7%	0.6%
UK	71.1%	72.6%
Northern Europe	9.1%	9.9%
Eastern Europe	6.3%	7.0%
Southern Europe	2.1%	1.7%
Western Europe	0.2%	0.3%
Europe (excl UK)	17.6%	18.8%
Europe (incl UK)	88.7%	91.4%
Unknown	0.4%	0.4%

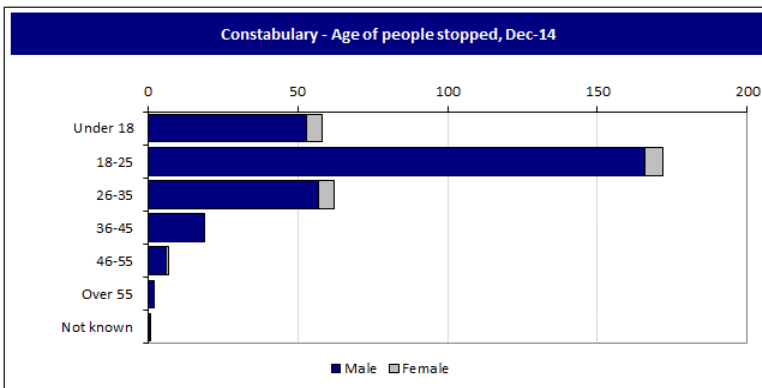
\* Current rolling 12 months to December 2014

Data from NSPIS Custody

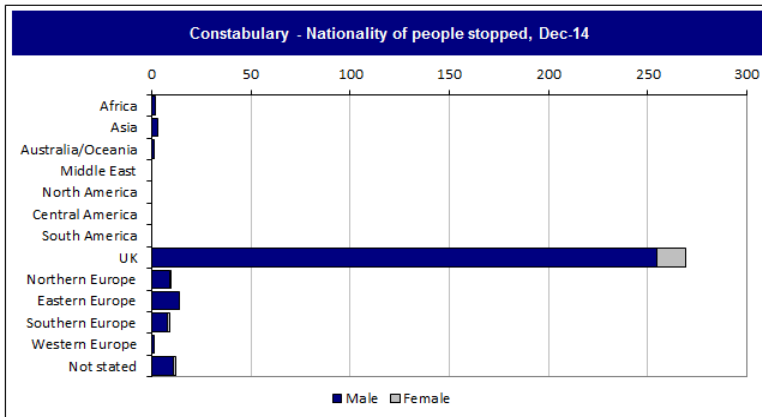
STOP SEARCHES



SUMMARY - ETHNICITY		
	Dec-14	Rolling 12
Asian	5.9%	6.0%
Black	3.1%	4.5%
Mixed	1.9%	2.7%
Other	0.0%	0.6%
White	81.9%	81.3%
Unknown	7.2%	5.0%
<b>TOTAL</b>	<b>321</b>	<b>7,001</b>



SUMMARY - AGE		
	Dec-14	Rolling 12
Under 18	18.1%	21.0%
18-25	53.6%	46.3%
26-35	19.3%	19.8%
36-45	5.9%	8.2%
46-55	2.2%	3.3%
Over 55	0.6%	0.9%
Not known	0.3%	0.6%
<b>TOTAL</b>	<b>321</b>	<b>7,001</b>



SUMMARY - NATIONALITY		
	Dec-14	Rolling 12
Africa	0.6%	1.2%
Asia	0.9%	1.4%
Australia/Oceania	0.3%	0.1%
Middle East	0.0%	0.4%
North America	0.0%	0.1%
Central America	0.0%	0.2%
South America	0.0%	0.1%
Total America	0.0%	0.4%
UK	83.8%	79.8%
Northern Europe	3.1%	6.3%
Eastern Europe	4.4%	5.6%
Southern Europe	2.8%	2.1%
Western Europe	0.3%	0.2%
Europe (excl UK)	10.6%	14.1%
Europe (incl UK)	94.4%	93.8%
Not stated	3.7%	2.6%

\* Current rolling 12 months to December 2014

Data from Stop Search database

INFORMATION SHEET

POLICE AND CRIME PLAN INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
<b>Maintain local police performance</b>	Dealing with Local Concerns	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2014	Data to June 2014
	Satisfaction with Service Delivery	Victim satisfaction surveys (conducted via telephone interviews). Data to December 2014	Data to September 2014
	Special Constabulary	Strength data from ORIGIN, hours worked from DutySheet. Data to December 2014	n/a
	999 calls answered	Call handling data. Data to December 2014	n/a
	Non emergency calls answered	Call handling data. Data to December 2014	n/a
<b>Continue to tackle crime and disorder</b>	All Recorded Crime	Police recorded crime. Data to December 2014	Data to November 2014
	All Crime Detection Rate	Police recorded crime. Data to December 2014	Data to November 2014
	Victim-Based Crime	Police recorded crime. Data to December 2014	Data to November 2014
	Victim-Based Crime Detection Rate	Police recorded crime. Data to December 2014	Data to November 2014
	Perception of high anti-social behaviour	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2014	n/a
	Level of Anti-social behaviour	Police recorded incident data. Data to December 2014	n/a
	Satisfaction with Service Delivery - Burglary Dwelling	Victim satisfaction surveys (conducted via telephone interviews). Data to December 2014	Data to September 2014
	Burglary Dwelling	Police recorded crime. Data to December 2014	Data to November 2014
	Burglary Dwelling Detection Rate	Police recorded crime. Data to December 2014	Data to November 2014
	Harm caused by OCGs	Police data. Data to November 2014	n/a
Perception of drug misuse	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2014	n/a	
<b>Keeping people safe</b>	Domestic Abuse Crime	Police recorded crime. Data to December 2014	n/a
	Domestic Abuse Detection Rate	Police recorded crime. Data to December 2014	n/a
	Hate Crime	Police recorded crime. Data to December 2014	n/a
	Hate Crime Detection Rate	Police recorded crime. Data to December 2014	n/a
	Satisfaction with Service Delivery - Racist Incidents	Policing in Cambridgeshire survey data (conducted via telephone interviews). Data to December 2014	Data to September 2014
<b>Maintain the resilience of protective services</b>	KSI Road Casualties	Cambridgeshire County Council data to September 2014	Data to June 2014
<b>Organisational Health</b>	Police officers sickness absence rate	Sickness data from ORIGIN. Data to December 2014	n/a
	Police staff sickness absence rate	Sickness data from ORIGIN. Data to December 2014	n/a

OTHER PERFORMANCE INDICATORS

	Indicator Name	Data used	Peer comparison data (iQuanta)
<b>Arrests</b>	Age, ethnicity and nationality of detainees	Data from NSPIS Custody. Data to December 2014	n/a
<b>Stop Search</b>	Age and ethnicity of people stop searched	Data from Stop Search database and NSPIS Custody. Data to December 2014	n/a