



#safercambs

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To: Police Accountability Board

From: Detective Superintendent Denise Harper

Subject: Quarterly report, Neighbourhood Police Guarantee (NHPG)

Date – April-June report

Situation Report – Progress Update

1.0 Headline Summary:

- Senior Responsible Officer has transferred from Superintendent Rogerson to Detective Superintendent Harper as of 4th May 2026.
- We are on track for the required Y2 growth.
- Neighbourhood Policing Programme training schedule in place.
- 72 hour response to queries has improved to 70%
- Policy defining Neighbourhood Policing Team abstractions created

2.0. Police back on the beat – workforce growth and visibility

2.1. NHPG Year 2:

- Ring-fenced grant **£3,776,426**
- NHPG Uplift **18 FTE**
- Funding is based on the total uplift allocated based on the combined Officer and PCSOs in 1a.
- There are two touchpoints at which points a Finance claim form is submitted – September 2026 and March 2027.
- At the mid-year point, September, Cambs will be able to claim a payment proportionate to what they have delivered – e.g. 15% of its target receives 15% of its ringfenced amount – capped at 80%. No penalties or cliff-edge rules apply at the mid-year point.

2.2. To support our growth in line with the NHPG we've realigned some posts to neighbourhood 1a posts, examples have been the Spree Offender Team, Rural Crime Team and Safer Schools Officers. This aligns the teams closer with their communities be that rural, business or schools in line with the work they carry out. This move affirms pillar 5 in relation to safer town centres.

2.3. East Peterborough has had a growth of 1 Sergeant and 2 PCs uplifted to 2-12 and the team has split to cover two separate neighbourhood areas to enable more localised handling of complex issues in response to the ongoing work in relation to Alliance.

2.4. We are tracking on schedule to get us to 80% in September 2026.

3.0 Named, contactable officer for every neighbourhood

3.1. All Neighbourhood Areas now have staff named and can be contacted via the contact us tab.

3.2. Local priorities displayed on Cambridgeshire Constabulary website under each neighbourhood location.

4.0 Guaranteed 72-hour response to neighbourhood queries

4.1. As process has embedded there has been sustained improvement in the 72-hour response rate. Average queries responded to within 72 hours this quarter is 70% in comparison to the previous quarter which was 67%.

5.0 Professional neighbourhood policing capability (NPP)

5.1. In conjunction with the NHPG grant there is an expectation that Cambs will deliver on the NPP1, NPP2 and NPP3 training commitments for their neighbourhood policing personnel. This reflects the importance of consistent skills, standards and professionalism across policing.

5.2. Current status of NPP delivery:

- NPP 1 – All NPT officers and PCSO
 - Complete for NPP1 modules 1 to 3 and still underway for Modules 4 to 6.
- NPP 2 – Practitioners – NPT PCs and PCSO's

- Modules 1 to 3 almost complete with mop up sessions only remaining
- Modules 4 to 6 to start October 2026
- NPP 3 – NPT Sergeants and Inspectors (linked to first line leaders or mid-line leaders).
 - 3-day classroom delivery due to commence September 2026 (2 days Sgts & 3 days Insps)

Delivery plan in place in regards to training above and will be monitored and reviewed.

6.0 Community engagement, ASB and safer town centres

6.1. Recent developments have been made within the Power BI application to refine and improve the effectiveness of data capture specifically relating to the Neighbourhood Policing Guarantee (NHPG). These improvements are designed to enable more robust monitoring and reporting against the key pillars of the NHPG, ensuring that relevant metrics and progress are tracked accurately and consistently. The enhanced system supports ongoing efforts to maintain high standards of oversight and provides greater clarity in understanding the outcomes and impact associated with each pillar.

6.2. The Pillar 4 performance framework monitored by police forces are:

- A dedicated ASB lead officer in every force, working with communities to develop a local ASB action plan — **completed** Supt Rogerson is the ASB lead for Cambridgeshire Constabulary.
- ASB action plans in every police force — **completed** The Cambridgeshire plan was published in April 2026 and is available on the force website.
- Police-recorded ASB incidents — **monitored quarterly**, with an aim to reduce incidents over time, however it's recognised that forces who respond well to ASB may have higher levels of ASB reported.

6.3. This quarter the public awareness of action taken to tackle crime and ASB remains broadly similar in the majority reporting understanding of activity from Social media at 57.5% of respondents, 34.3% from our website and 23.7% from local newspapers which is similar to the YTD percentages.

7.0 Key risks and next steps

7.1. Key risks over the next quarter remain workforce abstraction and filling NPT vacancies.

7.2. The forthcoming scrutiny regarding abstractions presents a significant challenge; a review of how responsibility is assigned to NHP teams under the 1a Home Office definition has been conducted. A Force policy document has been written taking into consideration National guidance that has been disseminated in regards to Neighbourhood abstractions by the Force Communications Centre to better enable recording of abstractions and uniformity in what forms an abstraction.

7.3. Looking ahead to Year 3 and 4 the Home Office haven't set the growth number for Cambridgeshire, however taking into consideration the growth we've had nationally set in Year 1 & 2 and the target growth for post Y4 we are guesstimating this to be around 40-50 in both Year 3 and further 40-50 in year 4, so careful consideration is needed as to how we will hit these targets whilst cognisant it's not yet been set. Not yet decided if Specials will form part of these numbers.

7.4. The author of this paper is working collegiately with HR to ensure accurate projections of growth.

7.5. The next phase will focus on compliance with the eight recommendations from the HMICFRS PEEL ASB spotlight report. This work will help demonstrate that the force is identifying and responding to ASB, managing demand from calls for service, attending incidents in a timely way, prioritising high-harm investigations and supporting repeat and vulnerable victims.

7.6. ASB outcomes are monitored through the *ASB Delivery Plan 2025–2027*. Governance is provided by the Neighbourhood Policing Steering Group, with escalation through Force Performance. The HMICFRS recommendations and Neighbourhood Policing guidelines are closely aligned.