

Custody Suites Performance Highlights

- Regular visits across Parkside (South) and Thorpe Wood (North).
- Visits ensured detainee welfare and compliance with statutory standards.
- Positive comments recorded from Detainees on their treatment from custody staff.
- There were no major issues reported, with any matters being dealt with by custody staff either at the time or shortly after a visit.

22

ICV visits

107

Detainees

seen during visits

Partnership Engagement Updates

- Strengthened links with local **voluntary** organisations to raise awareness of the scheme.
- Continued engagement with **Police Custody** teams to maintain transparency and accountability.
- Active engagement at **community events** promoting volunteer opportunities and raising awareness.
- **Positive feedback** from custody staff and ICVs on collaborative working.

Key Achievements

- **3** new ICVs recruited, bringing the total to **26** active volunteers, ensuring scheme resilience and coverage.
- Custody lead inspector received national recognition from the NPCC as Inspector of the Year.
- **New branding** of leaflets has been positively received and distributed by OPCC staff, ICVs, and other stakeholders.

Upcoming Priorities

- Deliver **refresher training** to all ICVs.
- Review and refresh the ICV Welcome Pack to support volunteers.
- Plan early 2026 **engagement** activities to maintain recruitment momentum.

26

 Active ICVs

3

 New Recruits